

From: kenneth fraser

Date: 1/02/2011 8:36:39 PM

To: 'Top Gun Roofing and Restoration'

Subject: Many thanks

Dear Peter and your team,

I just wanted to let you know that your team is possibly the most courteous group of trade's people I have ever had at our house – and given the amount of building and renovating we have done over the past 8 years that is really saying something. Peter is a really nice bloke and he was fastidious about keeping the place tidy, safe, and moving the sheets of tin around on our front verge to try and save the grass. The team were all extremely hard working and polite. The roof looks fantastic. Nothing was too difficult for you guys – even removing and replacing our shade sails. A difficult and inconvenient job done well and with a great deal of empathy for the customer. Shenton Park has been the hub of re-roofing since the hail storm last March and my neighbours commented to me on how neat, tidy and hard working your team was. I would highly recommend your company.

Many thanks

Kylie Fraser